

[illegible]

Figure 8 is a screenshot of a software interface titled "Defect/Action Information for Quality Ticket: #16 [SN: M00000002; PN: 130-0466-990; Rev: 001]". The interface is divided into several sections:

- Quality Ticket Symptom Info:** This section contains fields for "Process Step (Next)", "Symptom", "Comment", and "Initiated by". The "Process Step (Next)" field is set to "11/11/11", "Symptom" is "11/11", "Comment" is "Text input (none)", and "Initiated by" is "CIENAMINOLATA CIENAMINOLATA".
- Defect:** This section contains fields for "Action Category", "Component", "Comment", and "Feedback". The "Action Category" field is set to "11/11/11", "Component" is "11/11/11", "Comment" is "11/11/11", and "Feedback" is "11/11/11".
- Feedback:** This section contains two checkboxes: "Problem was fixed" (checked) and "Problem was not fixed" (unchecked).
- Defect List and Details:** This section contains a table with the following columns: "Defect Category", "Defect", and "Time". The table has one row with the following data: "Defect Category", "Defect", and "Time".

The interface also includes a "Close" button at the bottom right.

Figure 11a

Figure 11b

$$\begin{array}{ccccccc} \subset 70 & \subset 80 & \subset 295 & \subset 75 & \subset 85 & \subset 80 & \subset 85 \end{array}$$
[illegible]

Figure 12